

in protest at the disgraceful payments your self-interested board made to Fred Goodwin (and 200 or so others) when RBS collapsed. Nothing has changed.

I trust that you will pass this letter on to all appropriate people at RBS including the chairman of the board, the chief executive, the head of customer service and, particularly, anyone at all inside the bank who might still be fighting a guerrilla rearguard in the hope, at the eleventh hour, of returning RBS to sanity. I confess that's a forlorn hope. From here it seems only to be vultures feeding on the carcass. The staff has our sympathy and solidarity. If Mr Chris Rowden of Business and Commercial Banking is still with the bank I'd appreciate it being copied to him too.

For my part, I will be blogging on this issue one last time, to explain the reasons why we are making this further fundamental and inconvenient change to our banking arrangements. Previous efforts achieved coverage in *The Guardian* and *The Scotsman*. See

<http://www.kenburnett.com>

<http://www.kenburnett.com/ChangeYourBank.html>

It is clear that public revulsion is mounting. Change is coming and will be imposed on those evidently incapable of controlling themselves. But it's not soon enough for us. So we've requested and received the account change forms from the Coop Bank and are now filling them in.

After 40 years with RBS (45, from my wife), we are leaving and taking our business with us, to put it, such as it is, with a bank that hasn't gone completely barmy.

Yours sincerely,



Ken Burnett



Marie Burnett