

Philip [REDACTED] Esq
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Commercial Banking Division
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Dear Mr [REDACTED]

**The White Lion Press Limited, business accounts [REDACTED] and [REDACTED]
Mrs MA Burnett personal account [REDACTED]
KP and Mrs MA Burnett joint account [REDACTED]
All at branch sort code [REDACTED]**

Thank you for your help when we spoke today. This is to inform you of our intention to close all of the above accounts in protest at the Royal Bank's attitude to senior salaries and payment of excessive bonuses to its elite favoured few. Closing our accounts is the only practical way that we as customers can protest at a situation that now, is as absurdly indefensible as it is obscene. If, instead of providing exemplary leadership, RBS senior management is intent upon helping itself to the public cash it sits upon, at least we'll know none of our money is involved.

This isn't a reflection in any way on people further down the food chain at RBS. Quite the opposite. In 40+ years as customers we've been consistently well-served by and proud of the people we've known at RBS. Sadly, it seems to us that some serious infection has taken hold at the top contaminating the bank beyond redemption. That pride is now long gone. A small group of people has destroyed a fine British enterprise and tradition, debasing both its standards and reputation while presiding over the destruction of its business viability. That they and their successors persist in thinking they can continue to take the cream while RBS still languishes as a loss maker is, quite simply, evil and unforgivable.

It makes us very sad to leave RBS but we have no alternative other than to close all of our remaining accounts (I transferred my personal and savings accounts to the Coop Bank in 2010

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